

# Co-op Connection

Hamilton County Telephone Co-op  
July 2019

## Managed Wi-Fi

Does your Wi-Fi struggle at times? Maybe you need to consider our Managed Wi-Fi service. This service, which includes a carrier grade router, provides more penetration throughout your home to provide a greater customer Wi-Fi experience. The router itself is called a Gigacenter, and it allows more throughput than the traditional wireless router. Additionally, we can now troubleshoot any Wi-Fi issues you might be having over the phone. The Gigacenter remains the property of the Co-op and therefore is no additional cost to you should it need to be replaced. With this service, we can also help you determine if the plan you are on is meeting your needs.

Customers that convert to the new HSBoS plan are required to have the Managed Wi-Fi. However, anyone with our internet service can subscribe to our Managed Wi-Fi for only \$9.99/month. For more information, call our office at 618-736-2211. We want you to have the best experience possible! Let us help make that possible.



PRESENTS:



# Christmas in July

Simply make your purchase at ANY chamber member business (including Hamilton County Telephone Co-op) during the month of JULY, print your name and number on the back of your receipt, and then turn in your receipt at Banterra Bank, Peoples National Bank, or any participating business with a collection box. The Telephone Co-op will have a collection box on our front counter as well! Stop in to pay your bill and leave your receipt with us for your chance to win a \$50 gift certificate! There will be: 6 - gift card prizes of \$50 each. Winners will be drawn on August 3, 2019.

### Calendar of Events:

July 4 - Independence Day  
Office - CLOSED

July 5 - Music in the Park - Bringing Home  
NW Corner of McLeansboro Square

July 19 - Music in the Park - Memories Made  
NW Corner of McLeansboro Square

### New Directory Listings:

Jonathan & Jacie Devoy 773-4663

Chris & Kellie Tappan 773-4698

Welcome to Hamilton County  
Telephone Co-op!



Meet employee Katie Coy. Katie joined our team on February 25th. She serves our team as a Customer Service Representative and processes the billing for Hamilton County Communications, Inc. Katie resides in the Dahlgren area with her family and son Madden.

We are very glad to have Katie on our team!



Know what's below.  
Call before you dig.

Pay your bill online:

<https://hcc.smarthub.coop>

P.O. Box 40 • Dahlgren, IL 62828  
[www.hamiltoncom.net](http://www.hamiltoncom.net)  
[support1@hamiltoncom.net](mailto:support1@hamiltoncom.net)

**H** Hamilton County  
Telephone Co-op

618-736-2211  
Fax: 618-736-2616  
Mon - Fri / 7:30 a.m. - 5:00 p.m.

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## 2019 Hamilton Co Fair - July

It's Fair Time! The Hamilton Co Fair is back for another year.

July 20th - Ham Co Fair Demolition Derby - 7 p.m.

July 22nd - Ham Co Fair Horse Races - 6 p.m.

July 25th - Farm Day at the Fair - sponsored by  
Ham Co Farm Bureau - 4 p.m.  
Family fun day at the Fair. There will  
be lots of activities for the kids!

July 27th - Ham Co Fair Mud Bog - 3 p.m.

*We are a proud sponsor!*



Kevin Pyle  
Executive Vice President &  
General Manager

### Board of Directors:

647 Exchange  
Steven Douglass

648 Exchange  
Alan Monroe, Secretary

728 Exchange  
Chris Sink, President

736 Exchange  
Lemuel Gage, Vice-President

756 Exchange  
Rob Kiefer, Treasurer

757 Exchange  
Justin Woodrow

773 Exchange  
Robert Abbott

*Pay your bill by phone:*

1-855-386-9912



1. Slip on a shirt - protect your skin with clothing.
2. Slop on sunscreen - sunscreen is a "filter" that blocks out some UV Rays.
3. Slap on a hat - protects the areas exposed to intense sun.
4. Wrap on sunglasses - protect the eyes and skin around them.

# Win \$10 Off Your Bill

Complete the following questionnaire, cut out this section and mail the completed form by July 10, 2019. Your name will be placed in a drawing for \$10 off your telephone bill with HCTC. There will be three winners in July.

1. What day will our office be closed? \_\_\_\_\_
2. Name one event happening locally in July. \_\_\_\_\_
4. What number do you call before you dig? \_\_\_\_\_
5. Which employee is spotlighted in this newsletter? \_\_\_\_\_

Name: \_\_\_\_\_ Telephone #: \_\_\_\_\_

*Congratulations to June's Winners: Dotty Mehalek and Marvin Wellen.*

**Check out our website at [www.hamiltoncom.net](http://www.hamiltoncom.net)  
for more information about the Co-op.**