

Co-op Connection

Hamilton County Telephone Co-op
August 2019



to unwanted telemarketing calls.

Are you tired of those unwanted telemarketing calls? Then get your number on the National Do Not Call Registry List. It's easy, here's how:

1) Call 1-888-382-1222. Choose your language (English = 1; Spanish = 2). To add your number to the registry, press 1. When prompted, enter your 10-digit telephone number.

OR

2) Go to www.donotcall.gov; click on Register Now button and enter telephone information.

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this website. You can register your home or mobile phone for free.

Congratulations & Best Wishes



Congratulations and Best Wishes to our 2019 Summer Intern - Blake Atwood. Blake is attending Lincoln Trail College, studying in their Broadband Telecom program. He currently resides in Cisne, Illinois.

His position with Hamilton County Telephone Co-op began on May 13th. During his time here he accompanied a different technician weekly to learn and assist with installations, service calls and other field work.

We are very fortunate to have a college within a two hour drive that offers a program that trains individuals for our field of work. Thank you Blake for your service to our members and community. If you happen to see Blake in the next couple of weeks, please help us wish him the best of luck on finishing up his education at Lincoln Trail!

Calendar of Events:

- Aug 2 - Music in the Park - *Clay Rapp*
@ park NW Corner of
McLeansboro square
- Aug 13 - 1st Day of School
Hamilton Co. Unit 10
- Aug 14 - 1st Day of School
NCOE CUSD #3
- Aug 15 - 1st Day of School
Opdyke-Belle Rive CCSD #5
- Aug 16 - Music in the Park - *Jive Acoustic*
@ Dahlgren Village Park
- Sept 2 - Labor Day
(Co-op Office CLOSED)



New Directory Listings:

- | | |
|--------------------------|----------|
| Linda S Bruce | 736-5183 |
| Jerry & Meagan Greenwood | 728-4560 |
| Albert & Amanda Weber | 728-4509 |

WELCOME TO HAMILTON
COUNTY TELEPHONE CO-OP!



P.O. Box 40 • Dahlgren, IL 62828
www.hamiltoncom.net
support1@hamiltoncom.net

H Hamilton County
Telephone Co-op

618-736-2211
Fax: 618-736-2616
Mon - Fri / 7:30 a.m. - 5:00 p.m.

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Back to School Time!

It's back to school time! If you have kids going back to school, it's probably time to evaluate your internet needs. In today's world, kids are spending a lot of time learning and interacting through technology at school. This means there will also be many assignments at home that require them to login to websites or applications to complete homework or projects. If you feel like your internet is running slow, it may be time to move to a faster plan. Call our office at anytime to discuss your internet needs with our customer service representatives. They will help you determine what plan is best for your needs.

You may also want to consider our new Managed Wi-Fi (detailed below). This new service will show us if you are maxing out your bandwidth speed on a regular basis. If you max out your speed, your service may seem slow, when in reality it is just being pushed over the limit.

Managed Wi-Fi

The Co-op and its subsidiaries introduced Managed Wi-Fi last year. This is an option to maximize your home's wireless needs.

This new carrier grade router provides more penetration throughout your home to provide a greater customer wi-fi experience. The router itself is called a Gigacenter, and it allows more throughput than the traditional wireless router. Additionally, we can now troubleshoot any wi-fi issues you might be having over the phone. The Gigacenter remains the property of the Co-op and therefore no additional cost to you should it need to be replaced.

Customers that convert to the new HSBoS plan are required to have the Managed Wi-Fi. However, anyone with our internet service can subscribe to our Managed Wi-Fi for \$9.99/month. For more information, call our office at 618-736-2211.



MANAGED
Wi-Fi

Kevin Pyle
Executive Vice President &
General Manager

Board of Directors:

647 Exchange
Steven Douglass

648 Exchange
Alan Monroe, Secretary

728 Exchange
Chris Sink, President

736 Exchange
Lemuel Gage, Vice-President

756 Exchange
Rob Kiefer, Treasurer

757 Exchange
Justin Woodrow

773 Exchange
Robert Abbott

Pay your bill online:
<https://hcc.smarthub.coop>

Pay your bill by phone:
1-855-386-9912

Win \$15 Off Your Bill

Complete the following questionnaire, cut out this section and mail the completed form by August 10, 2019. Your name will be placed in a drawing for \$15 off your telephone bill with HCTC. There will be two winners in August.

1. Name one event happening in August? _____
2. What number can you call for the Do Not Call Registry? _____
3. Who currently serves as Treasurer of the Board? _____
4. Who was our intern this summer? _____

Name: _____ Telephone #: _____

Congratulations to July's Winners: Carl Youngblood, Bill & Sherri Miller, Victor & Janet Knight

**Check out our website at www.hamiltoncom.net
for more information about the Co-op.**