

Co-op Connection

Hamilton County Telephone Co-op

November 2019

Happy Thanksgiving!

Millions of Americans will be celebrating Thanksgiving this month, a holiday tradition that dates back hundreds of years. President Abraham Lincoln made Thanksgiving official in 1863. He proclaimed the last Thursday in November to be "a national day of thanksgiving and praise to our beneficent father who dwelleth in the heavens." Sometimes it's hard to recognize all the good in life, which is why Thanksgiving serves as a reminder to all of us to be grateful for the wonderful people and things in our lives. Whatever you end up doing or whomever you end up spending time with this Thanksgiving, we hope you have a happy and joyful holiday. We want to say THANKS to each and every one of you for your continued membership and commitment to our community. That loyalty is what allows us to continue bringing next generation services to our rural area, provides local jobs, and contributes to our local economy.

THANK YOU & HAPPY THANKSGIVING!

Calendar of Events:

- Nov 1 - Hamilton Co. Chamber of Commerce Trivia Night @ McL Elks Lodge - 6 p.m.
- Nov 3 - Daylight Savings Time Ends
- Nov 5 - Election Day
- Nov 11 - Veteran's Day
Office is **CLOSED**
- Nov 28 - Thanksgiving - **CLOSED**
- Nov 29 - Office is Open



Co-op Appreciation Month

October was Co-op Appreciation Month and each day we awarded a Co-op Member a \$10 bill credit. All active members were entered into a randomly selected daily drawing. Congratulations to all of this year's Co-op Appreciation Month's Winners!

Oct 1 - Richard Flannigan
Oct 4 - Henry Leeck
Oct 7 - Shayne Downen
Oct 10 - Jennifer Brenner
Oct 13 - Robert & Judy Langa
Oct 16 - Randy & Ashely Camden
Oct 19 - Levi & Sarah Draper
Oct 22 - Randy & Darla Phillips
Oct 25 - Dale & Denise Miller
Oct 28 - Charles & Helen Lamar
Oct 31 - Elmo Borne

Oct 2 - David & Donna Brake
Oct 5 - Richard Wuebbels
Oct 8 - Clarence & Phyllis Parr
Oct 11 - Joseph Fenton
Oct 14 - Bill & Karen Horton
Oct 17 - Debra Knight
Oct 20 - Kevin Braden
Oct 23 - Michael & Lynn Belangee
Oct 26 - Don & Debie Johnson
Oct 29 - Julian & Pearl Young

Oct 3 - Monte & Shelley Adams
Oct 6 - Ashley White
Oct 9 - James & Debra Lutz
Oct 12 - Dennis Craddock
Oct 15 - Mark & Lisa Link
Oct 18 - Randall & Deborah Zeien
Oct 21 - Kimit & Mary McCormick
Oct 24 - Jennifer Borgman
Oct 27 - Michael & Tina Burris
Oct 30 - Troy & Kim Lueke

Congratulations to all the lucky winners!

P.O. Box 40 • Dahlgren, IL 62828
www.hamiltoncom.net
support1@hamiltoncom.net

H Hamilton County
Telephone Co-op

618-736-2211
Fax: 618-736-2616
Mon - Fri / 7:30 a.m. - 5:00 p.m.

Co-op Connection

Hamilton County Telephone Co-op

November 2019

Does your Wi-Fi seem slow at times?

Wi-Fi stands for “wireless fidelity.” In everyday terms, Wi-Fi is the wireless signal between your router and any wireless devices you are using. Wi-Fi is a radio transmission technology that allows high speed and secure communications between a wide variety of devices, and hardware. Wi-Fi is exceedingly important for the way we operate our modern connected world. It transmits information at specific frequencies, most typically at 2.4GHz and 5GHz.

There are many devices that can cause Wi-Fi “interference.” As new Wi-Fi devices are put into use on a subscriber’s network, we are seeing more and more interference of the overall Wi-Fi experience.

The most common devices known to potentially cause performance issues are:

*Sound bars *Baby monitors *Large mirrors *Roku televisions
*HP wireless printers *Sonos wireless speakers *DirecTV set top boxes
*Canon wireless printers *ADT security systems *2.4 or 5.8 cordless phones

Most of these devices use wireless frequencies that can consume or interfere with your Wi-Fi. If you have any of these devices and are experiencing slower Wi-Fi, try removing the power from the device(s), retest your Wi-Fi to determine if this device(s) could be causing your issue. Also remember when testing your internet speed to use a wired device. Wireless devices do not provide an accurate result.

Our world is going Wi-Fi. Every day it seems like some new appliance, equipment or electronic is Wi-Fi capable. When we think about what devices we have consuming our bandwidth, we tend to think about computers, smartphones, tvs, and gaming devices. However, in addition to hundreds of Wi-Fi capable electronics, you can purchase almost any type of appliance with smart home Wi-Fi capabilities. Let’s also don’t forget about security cameras, doorbells, printers, clocks, digital radios, and even cars.

Kevin Pyle
Executive Vice President &
General Manager

Board of Directors:

647 Exchange
Steven Douglass

648 Exchange
Alan Monroe, Secretary

728 Exchange
Chris Sink, President

736 Exchange
Lemuel Gage, Vice-President

756 Exchange
Rob Kiefer, Treasurer

757 Exchange
Justin Woodrow

773 Exchange
Robert Abbott

Pay your bill online:

<https://hcc.smarthub.coop>

Pay your bill by phone:

1-855-386-9912

Win \$15 Off Your Bill

Complete the following questionnaire and mail or email the completed form by November 10, 2019. Your name will be placed in a drawing for \$15 off your telephone bill with HCTC. There will be three winners in November.

1. What dates will our office be closed this month? _____
2. What date is the Hamilton County Chamber of Commerce Trivia Night? _____
3. How many people received Co-op Appreciation credits this month? _____
4. What number can you call to pay your bill online? _____
5. Name one device that can cause Wi-Fi performance to suffer: _____

Name: _____

Telephone #: _____

**Check out our website at www.hamiltoncom.net
for more information about the Co-op.**