

Co-op Connection

Hamilton County Telephone Co-op

April 2020

HCTC Annual Meeting

Friday, April 3, 2020

Dinner: 5:30 p.m. - 6:45 p.m.

Provided by Jim McPeak

Business Meeting: 7 p.m.

Hamilton County Sr. High
School Gym - McLeansboro

POSTPONED

Calendar of Events:

- April 1 - April Fool's Day
- April 10 - Good Friday
Office Closed
- April 12 - Easter
- April 22 - Earth Day &
Administrative Professionals
Day

FROM THE MANAGER'S DESK:

Corona Virus (COVID-19) Affects on the Co-op

To all of our members and customers, we are living in unprecedented times and we are taking each day as it comes. We do not yet know what the next few weeks or even months will bring and we are uncertain on the full affects this will have on our Co-op. As of the time of this writing, March 23rd, we have closed our lobby until further notice. This is an effort to reduce the spread of the Covid-19 virus as recommended by the CDC. If you need to speak with us, please call our office at 618-736-2211.

As a utility provider, we are committed to serving our customers and our community every day. We understand how important telephone and internet service is to you, especially now when families are spending more time at home and many of you are even working from home. Our team is truly committed to making sure you have communication services during this time of health concerns.

Our Annual Meeting, originally scheduled for Friday, April 3rd, has been postponed at this time. Once the threat of Covid-19 has subsided and the government allows us to host gatherings again, we will reschedule our Annual Meeting at that time. The Annual Meeting is an important time for us to connect with our members and share vital information about our most recent year and what lies ahead. We know many of you look forward to it just as much as we do, and we hope that we are able to do it soon, although we expect it will be mid-summer at the earliest. We appreciate your understanding.

Also, do not hesitate to call us with any questions. We will all get through this together, by working together. We wish each one of you safety and good health during this trying time. Thank you again for choosing us as your service provider!

Sincerely,

Kevin Pyle
General Manager

Co-op Connection

April 2019

Spring has sprung and everyone is anxious to start working on outdoor projects. Please remember, if your project requires any digging, your first step should be to call J.U.L.I.E. You may be surprised by what's buried in your yard. That's because most electric, gas, water, sewer and telecommunications companies are delivering their utility services underground nowadays.

Calling J.U.L.I.E. has never been easier...simply dial 811 from your telephone or connect online at www.illinois1call.com. Be prepared to provide your contact information and specific location information regarding the site of the dig. Now, you can even submit your request online at: <http://www.illinois1call.com/>, then click on E-Request.



THIS PROTECTS YOU! Locating services are free, but the price can be high if you don't call first to report a dig. It's SAFE, it's SMART, it's SIMPLE - Call JULIE today!

Kevin Pyle
Executive Vice President &
General Manager

Board of Directors:

647 Exchange
Steven Douglass

648 Exchange
Alan Monroe, Secretary

728 Exchange
Chris Sink, President

736 Exchange
Lemuel Gage, Vice-President

756 Exchange
Rob Kiefer, Treasurer

757 Exchange
Justin Woodrow

773 Exchange
Robert Abbott

Pay your bill by phone:

1-855-386-9912

Pay your bill online:

<https://hcc.smarthub.coop>



The theme for Earth Day 2020 is climate action. The enormous challenge — but also the vast opportunities — of action on climate change have distinguished the issue as the most pressing topic for the 50th anniversary.

Climate change represents the biggest challenge to the future of humanity and the life-support systems that make our world habitable.

Visit: www.earthday.org for more info.

WIN \$15 OFF YOUR BILL!

Complete the following questionnaire, cut out this section and mail the completed form by April 10, 2020. Your name will be placed in a drawing for \$15 off your telephone bill with HCTC. There will be two winners in April.

1. What number do you call before digging? _____
2. What number can you call to pay your bill over the phone? _____
3. What is the day will our office be closed in April? _____
4. What is your favorite thing to do during Illinois' Shelter in Place mandate? _____

Name: _____ Telephone #: _____

*Congratulations to March's Newsletter Winners:
Dale Miller and Jerry & Laura Seidel*



With storm season upon us, it is always good to be prepared. Here are a couple of sites that give helpful examples of ways to get prepared for numerous disasters:

www.ready.gov

www.redcross.org/prepare/location/home-family/get-kit

Check out our website at www.hamiltoncom.net for more information about the Co-op.