



Co-op Connection

December 2020

Hamilton County Telephone Co-op

Covid-19 Update

As Covid-19 continues to have an impact on our daily lives, we want to give you an update on how it is affecting your Co-op as well. We reopened our main lobby a few months back, asking our customers to please abide by the CDC safety guidelines. We still provide hand sanitizer at the entrance and the front counter, as well as, a mask at the entrance if you do not have your own. Our employees also wear a mask during any interactions.

Our goal is to continue to keep the lobby open to serve your needs. We made some adjustments to our processes within our office and our employees to provide some added layers of protection. We are still just one call away from helping you though. Our technicians are still making service calls as well, to make sure you are receiving the services you need. With all this being said, our job is to make sure you have all the communication tools you need at all times, not just during this pandemic. If you or someone in your household has tested positive for Covid-19 or has been in contact with someone who has tested positive, please notify us prior to arrival to your home or business.

Earlier this year, we had an article in this newsletter about getting the speed you need. We just want to remind you that as you and your family are spending more time at home, chances are your broadband needs have increased. If you feel your internet seems slower, you may just be maxing out your bandwidth usage. Give us a call at any time and our team is happy to work with you and figure out what will work best for your family.

We hope you all have a merry and safe Christmas season!



Hamilton County Chamber of Commerce Shop Local Program - *Christmas Countdown*

This year the Hamilton County Telephone Co-op is participating in the Shop Local Christmas Countdown Program. When you come into our office before December 15th to pay your bill or make a purchase, we will give you a receipt to turn in. The chamber will be giving away five \$100 gift cards/certificates to five lucky winners. We currently have over 80 chamber businesses! A qualified receipt is any purchase at a chamber member business. You must legibly write your name and phone number on the back of the receipt. Receipts must be original and turned in by December 16th! Don't miss your chance to win \$\$\$!



P.O. Box 40 • Dahlgren, IL 62828
www.hamiltoncom.net
support1@hamiltoncom.net



Calendar of Events:

Dec 25 - Christmas Day
Co-op Office - CLOSED

Jan 1 - New Year's Day
Co-op Office - CLOSED



New Directory Listings:

Charles David Cantrell 773-4355

*Welcome to Hamilton County
Telephone Co-op!*



Kevin Pyle
Executive Vice President &
General Manager

Board of Directors:

647 Exchange
Steven Douglass

648 Exchange
Alan Monroe, Secretary

728 Exchange
Chris Sink, President

736 Exchange
Lemuel Gage, Vice-President

756 Exchange
Rob Kiefer, Treasurer

757 Exchange
Justin Woodrow

773 Exchange
Robert Abbott



618-736-2211
Fax: 618-736-2616
Mon - Fri / 7:30 a.m. - 5:00 p.m.



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Capital Credit Update

As you may remember from information we have provided at the Annual Meeting in recent years, as well as past newsletters, a lot of changes are happening in the funding mechanisms for our co-op. When considering to authorize capital credits, you need to be aware just how critical it is that the board exercise its full fiduciary responsibility in reviewing the co-op's capability based on expected funding shortfalls.

Right now, the Co-op is investing every dollar back into our plant to expand our fiber construction within the Co-op. Although this is a great for securing the future of our Co-op, it does mean that there will not be any Capital Credit checks again this year. Thank you for your understanding.



We want to wish you all a safe and happy holiday season! It is always an honor to serve our great community, and we sincerely thank you for your continued patronage!

Eggnog Cookies



Ingredients

- 2 1/3 cups all-purpose flour
- 1 teaspoon baking powder
- 1/2 teaspoon cinnamon (ground)
- 1/2 teaspoon nutmeg (ground, plus more for sprinkling, if desired)
- 1 1/4 cups sugar (granulated)
- 3/4 cup butter (room temperature)
- 1/2 cup eggnog (purchased)
- 1 1/2 teaspoons vanilla extract
- 2 large egg yolks

Steps

1. Preheat oven to 300 F (150 C/Gas 2). Line baking sheets with parchment paper or a silicone baking mat. Or spray the baking sheets lightly with baking spray.
2. In a bowl combine the flour, baking powder, cinnamon, and nutmeg. Blend well with a whisk and set aside.
3. In a large mixing bowl with an electric mixer, cream sugar and butter until light and fluffy.
4. Add the eggnog, vanilla and egg yolks; beat at medium speed until smooth.
5. Add the flour mixture and beat on low speed just until dry ingredients are moistened.
6. Using a teaspoon or small cookie scoop, drop the dough onto the prepared baking sheets, leaving about 2 inches between the cookies.
7. If desired, sprinkle each mound of cookie dough with more nutmeg.
8. Bake for about 25 minutes, or until the bottoms are lightly browned.
9. Remove the cookies to a rack with a spatula.

Win \$10 Off Your HCTC Bill!

Complete the following questionnaire and mail or email the completed form by December 10, 2020. Your name will be placed in a drawing for \$10 off your telephone bill with HCTC. There will be three winners in December.

1. What day is the last day you can make a purchase for the Chamber's Christmas Countdown? _____
2. Who is the President of Board of Directors at this time? _____
3. How many \$100 gift cards will be awarded for the Chamber's Christmas Countdown? _____
4. What date will our office be closed in December? _____

Name: _____ Telephone #: _____

Congratulations to last month's winners Pauline Kennedy, Sean-Paul Trotter, and Deborah Simmons.

Check out our website at www.hamiltoncom.net for more information about the Co-op.

