

Co-op Connection

Hamilton County Telephone Co-op
August 2021

2021 Annual Meeting Report Update

Even though Covid mitigations have lessened, it seems that cases of Covid have started to once again increase. In an effort to keep the well-being of our members at the forefront, our board, as stated before, did not feel it was necessary to meet in person this year. Typically, we would have mailed out our Annual Meeting booklet back in the March/April timeframe. Now that we have officially cancelled our 2021 Annual Meeting, we will be distributing these booklets to our members. We expect all Co-op members will receive the 2021 Annual Report by US Mail in late August or September allowing us to update you on the status of your Co-op. We do hope that you will take a few minutes to read the report and let us know if you have any questions or comments.

While we always look forward to meeting and visiting with you each year, we regret that we are unable to do so again this year. We hope that 2022 will be a big year for us and we can't wait to share it with you all at the next meeting!



to unwanted telemarketing calls.

*Are you tired of those unwanted telemarketing calls?
Then get your number on the National Do Not Call
Registry List. It's easy, here's how:*

1) Call 1-888-382-1222. Choose your language (English = 1; Spanish = 2). To add your number to the registry, press 1. When prompted, enter your 10-digit telephone number.

OR

2) Go to www.donotcall.gov; click on Register Now button and enter telephone information.

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this website. You can register your home or mobile phone for free.

Calendar of Events:

- Aug 6 - Music in the Park -
Clay Rapp @ Dahlgren Park
- Aug 21 - Music in the Park -
Snake Lane Revue @ park NW
Corner of McLeansboro square
- Sept 6 - Labor Day
(Co-op Office CLOSED)



Join the chamber for the last two events of the summer - Clay Rapp & Snake Lane Revue



New Directory Listings:

- Sebastian Pfantz 647-2265
- Randy & Ashley Camden 736-5206

Welcome to Hamilton County
Telephone Co-op!



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Back to School Time!

It's back to school time! If you have kids going back to school, it's probably time to evaluate your internet needs. In today's world, kids are spending a lot of time learning and interacting through technology at school. This means there will also be many assignments at home that require them to login to websites or applications to complete homework or projects. If you feel like your internet is running slow, it may be time to move to a faster plan. Call our office at anytime to discuss your internet needs with our customer service representatives. They will help you determine what plan is best for your needs.

You may also want to consider our Managed Wi-Fi (detailed below). This service will help maximize the bandwidth on your plan.

Managed Wi-Fi

The Co-op and its subsidiaries introduced Managed Wi-Fi a couple of years ago. This is a service we now provide to help optimize your home's bandwidth and wireless needs.

With this service, you will receive a commercial grade router that provides more penetration throughout your home to provide a greater customer wi-fi experience. This router allows more throughput than the traditional wireless router. Furthermore, this plan also includes an extender when needed. Additionally, we can now troubleshoot any wi-fi issues you might be having over the phone. The equipment we provide remains the property of the Co-op and therefore, there are costly up front expenses or replacement costs.

Anyone with our internet service can subscribe to our Managed Wi-Fi for \$9.99/month. For more information, call our office at 618-736-2211.

Kevin Pyle
Executive Vice President &
General Manager

Board of Directors:

647 Exchange
Steven Douglass

648 Exchange
Alan Monroe, Secretary

728 Exchange
Chris Sink, President

736 Exchange
Lemuel Gage, Vice-President

756 Exchange
Rob Kiefer, Treasurer

757 Exchange
Justin Woodrow

773 Exchange
Robert Abbott

Pay your bill online:
<https://hcc.smarthub.coop>

Pay your bill by phone:
1-855-386-9912

Win \$15 Off Your Bill

Complete the following questionnaire, cut out this section and mail the completed form by August 10, 2021. Your name will be placed in a drawing for \$15 off your telephone bill with HCTC. There will be two winners in August.

1. Name one event happening in August. _____
2. What number can you call for the Do Not Call Registry? _____
3. Who is the Board Director for your exchange? _____
4. Name one thing that you like or is important to you about our Co-op. _____

Name: _____ Telephone #: _____

Congratulations to July's Winners: Andrew & Diana Reyling, Larry & Karen Severs, and Kenneth Rapp.

Check out our website at www.hamiltoncom.net
for more information about the Co-op.