

Co-op Connection

Hamilton County Telephone Co-op

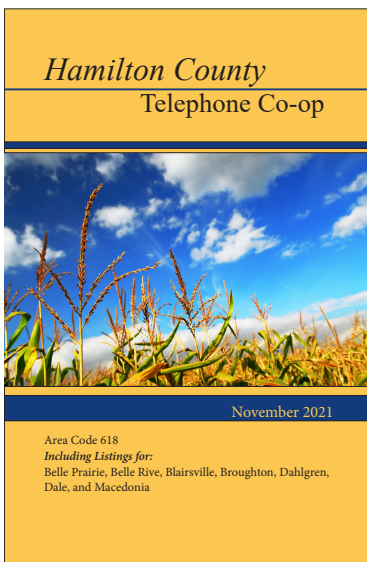
November 2021

Telephone Directories Coming in November

In November, all landline customers can expect to receive their new 2021 telephone directory. This edition will look and feel a bit different than past editions. Also, this year will be the last edition of the directory we will mail out. Due to the low volume, directory companies will not produce our directory because there is not enough profit for them to do so. As our landline customer numbers keep dwindling, the cost of producing a book grows. This year, we created the directory in house and will have it printed off-site. It will have more of the look and feel of our annual meeting booklet. You will notice that it no longer has Hamilton County listings from Frontier, as we do not have access to that customer information like other directory companies would.

We also eliminated the yellow page section. All businesses with our telephone service will be in all caps in the white pages section. We were able to include the numerical cross reference for your convenience once again.

Even though we will not be distributing these by mail in the future. We will update our directory annually and post it on our website for easy access. Also, we will have printed copies in our office that you can stop by and pick up if needed. We hope you understand that as our Co-op changes, we must adjust with it. As more and more people turn online to search listings and numbers, we must recognize that the need for a printed directory is just not as needed as in years past.



Calendar of Events:

- Nov 2 - Election Day
- Nov 7 - Daylight Savings Time Ends
- Nov 11 - Veteran's Day
Office is **CLOSED**
- Nov 25 - Thanksgiving - **CLOSED**
- Nov 26 - Office is Open

Kevin Pyle
Executive Vice President &
General Manager

Board of Directors:

- 647 Exchange
Steven Douglass
- 648 Exchange
Alan Monroe, Secretary
- 728 Exchange
Chris Sink, President
- 736 Exchange
Lemuel Gage, Vice-President
- 756 Exchange
Rob Kiefer, Treasurer
- 757 Exchange
Justin Woodrow
- 773 Exchange
Robert Abbott

Reminder: 10 Digit Dialing is in Effect

Just as a reminder - 10 digit dialing took effect on October 24, 2021.

The Federal Communications Commission (FCC) has adopted 988 as a new three-digit number to be used nationwide to reach the National Suicide Prevention and Mental Health Crisis Lifeline starting on July 16, 2022. Customers must continue to dial 1-800-273-TALK to reach the Lifeline until **July 16, 2022**.

Beginning July 16, 2022, dialing "988" will route your call to National Suicide Prevention and Mental Health Crisis Lifeline. As of October 24, 2021, you must dial 10-digits (area code + telephone number) for all local calls within our exchanges. Any local calls attempted by dialing only 7-digits may not be completed, and a recording will inform you that your call cannot be completed as dialed. You must hang up and dial again using the area code + the 7-digit number.



New Directory Listings:

Charles T Hamilton 618-736-3629

*WELCOME TO HAMILTON
COUNTY TELEPHONE CO-OP!*

Pay your bill by phone:
1-855-386-9912

P.O. Box 40 • Dahlgren, IL 62828
www.hamiltoncom.net
support1@hamiltoncom.net

H Hamilton County
Telephone Co-op

618-736-2211
Fax: 618-736-2616
Mon - Fri / 7:30 a.m. - 5:00 p.m.